

To, Director ( Kind Attention Shri Arun Kumar Singh )  
M/s Aastha Infracity Limited  
Unit No-1, Ground Floor, D-7(  
Regal Building, Connaught Place  
New Delhi 110001

56793

16-08-22

**SUB : NON INTIMATION OF DATE FOR HANDING OVER 'AASTHA GREEN' FLAT NO. 1704 (17TH FLOOR, TOWER 02, TYPE 3 BHK + 2 TOILET) & DATE FOR PAYMENT OF FINAL INSTALMENT BY ALLOTTEES OF TOWER 2 ( TYPE 3 BHK +2 TOILETS) AASTHA GREEN**

Dear Sir,

1. Reference is made to the earlier telephonic ( since Jan 2022 ) enquiries made, a personal visit to your corporate office at Vaishali Ghaziabad or seeking answers to my query on why there was a prolonged delay in handing over of allotted flat in Tower 2 , other information /support related to handing over documentations, accounts etc. and my subsequent follow up written communications ( copy attached for ready reference ) on the subject matter addressed to the CRM Aastha Infracity Ltd (Shri. Amar Saxena) with CC to the GM Aastha Infracity Ltd, ( Shri Sanjay Rawat ) sent through:

- E mail to [info@aasthainfracity.com](mailto:info@aasthainfracity.com) on 23 May 2022.
- And through 'Speed Post' delivered at 16:44 hrs on 31/05/2022 vide India Post online tracking portal -<https://www.indiapost.gov.in/DOP.Portal.Tracking/TrackConsignment> (attached)

2. Despite more than two months having passed ,both my above referred e mail as well as the subsequently sent letter inexplicably have yet to be replied to or even merited a simple acknowledgement from Aastha Infracity Ltd. till date. The reason for the same is not understood. Due to this, I am constrained to send this present "REMINDER" to you to hopefully prod an adherence to basic 'office procedures' by the designated staff of Aastha Infracity Ltd. even at this belated stage.

3. It may be appreciated that this demonstrated lax approach in handling ( ignoring ? ) formal queries from your existing customer /allottees only serves to raises serious apprehensions about the company's 'sincerity & intent' to assist as well as denting the confidence of clients /customers /allottees in the continued credibility of Aastha Infracity Ltd. Allowing such an unprofessional / lax approach to continue unhindered will only be detrimental to the 'public /market standing /reputation of the company besides undermining the 'public goodwill & trust' which has been built up over the years. Am hopeful that due cognizance will be taken of this REMINDER at the senior appropriate level and necessary remedial action is initiated.

AP10 (Raj) ~~AP10~~  
AP10-3567

Thank you, Yours Sincerely,

20629 (Raj)  
31.5.22  
Virendar

Group Captain Virendar Gigoo ( Veteran )  
9871562567 ( [virendar.gigoo@gmail.com](mailto:virendar.gigoo@gmail.com) )  
# A - 3/B ,D.D.A.Flats ,Munirka ,New Delhi 110067

Date : 08 Aug 2022 17-8-22

**Enclosed** - Copy of on-line 'Speed Post' delivery confirmation (16:44 hrs on 31/05/2022).  
- Copy E mail to [info@aasthainfracity.com](mailto:info@aasthainfracity.com) on 23 May 2022 & Letter delivered 31 May 2022.

**Copy To:**

1. The First Appellant Authority (RTI) (Shri Somya Srivastav , - For kind Info wrt my pending 'First Appeal विशेष कार्य अधिकारी (OSD) , Builder Department, Greater Noida Industrial Development Authority, 169, Chitvan Estate, Sector Gamma, Greater Noida - 201308 (U.P.) (RTI)' dt 07 /07/2022 confirmed delivered at GNIDA office on 09 July 2022 by India Post

2. The GM , (Kind Attn Shri Sanjay Rawat ) &

For Info wrt my earlier subject e mail & Letter dt 23 May 22

3. The CRM , (Kind Attn Shri. Amar Saxena) Aastha Infracity Ltd, 26 Surya Kanishk Tower Sec 04, Vaishali , Ghaziabad 201010 (UP)

For Info wrt my earlier subject e mail & Letter dt 23 May 22

AA. Planning.

17/8/22